



| Custom Software Development |

Custom software development is a complicated process. A lot of people think that good technical expertise is sufficient for a project's success. This, however, is not exact. We at Intetics / Web Space Station® understand that success comes from thorough analysis and specification, a well-established development process, knowledge of the latest technologies, expert management, effective communication and, of course, our in-house full-cycle quality assurance. Here are the main points of our development policy.

□ Expert Management

Proper management includes scheduling, progress control, resource and work assignment, and organization of communication and interfaces between project stakeholders. A project plan, status reports, delivery and cost tracking are all vital for development completion within the estimated time frames and budget.

□ Extensive Technical Expertise

Deep knowledge of the latest technologies and tools allows us to find the best solution for every client. We are true experts in the development of various client/server multi-tier systems, desktop and web applications, and e-commerce solutions.

□ Vast Experience

We have vast experience in various types of software projects, as well as experienced developers for numerous platforms, tools, and programming languages. Please check out the Case Studies leaflets enclosed and visit our Portfolio pages at our Web site to see the diversity of technologies and languages which we have employed.

□ Effective Communication and Support

In-depth discussions which we hold with our clients ensure that projects will meet the specified requirements and estimated time frames. We also keep the clients up-to-date on the status of their projects and provide them with scheduled reports and updates. Understanding the importance of communication, we maintain a 24-hour feedback policy which guarantees that we answer requests or questions within 24 hours.

□ Comprehensive Quality Assurance

Quality is vital to all software systems. We have arranged our in-house Testing Laboratory to provide comprehensive full-cycle quality assurance. The company is putting into practice the ISO 9000 quality assurance principles, and we deliver high quality products meeting the most demanding business requirements. We have complete confidence in the quality of our work, and we back it up with a three months warranty which means that we will promptly correct any problem at no charge within three months after the acceptance of the completed software. The warranty term may be extended, and we are available for system support and maintenance at any time.

Read more about our Slide Fast™ customer service technology and our expertise in the enclosed leaflets and visit our Web site for more details about the software development services we provide:

- .NET and Java technologies
- Database design and application development
- Windows and Linux based software solutions
- Legacy systems conversion
- IT security solutions
- Network, Web, and standalone desktop applications
- Custom UI design and multimedia

Contact us now for your free initial consultation or a detailed proposal for your project.

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